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- Your personal data:

1) Collecting data

You provide us with personal data in the following cases:

- when you reserve a hotel room;
- when you register on our website, sign up for our website's newsletter or take part in a competition;
- when you take part in surveys or contact us regarding a question or miscellaneous problem.

2) Using data

Your personal data is only used:

- to carry out and guarantee reservations made on our website;
- for administrative management and internal marketing analysis;
- to provide you by e-mail with information on our promotions and special offers, news on our website and reserve special benefits for you.

Your personal data shall not in any circumstances be passed on to a third party and shall be exclusively used for internal purposes.

3) Amending data

In accordance with Article 32 of the Data Protection Act, you are entitled to a right of access, amendment and deletion of data relating to you.

In order to exercise this right of access, please contact:

Accor – hotelF1.com ; Direction du marketing (*Marketing Department*)

- Cookies

On visiting our websites, a permanent "cookie" (a small text file) will be allocated to you and will be saved on our computer's hard disk. The cookie identifies you when you visit our website so that we can improve and personalize your online experience.

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- Security

In order to ensure your security and the strictest confidentiality, our website uses SSL 128 bits encryption protocol. When information is transferred to the network, your bank details and all data input in the various forms is automatically encrypted.

The SSL (Secure Socket Layer) encryption system enables the data to be automatically encoded before it is transferred to the network. Such data is decrypted using a private key when it reaches our server. SSL was created by Netscape and is currently the most widely used and best solution for secure transactions.

With a view to constantly providing you with most efficient tool, we are continually monitoring secure systems, which we will implement as soon as their development is finalised.

For the purpose of using this system, you should ensure that your web browser is compatible (in general, above versions 3). To this end, you simply need to check if one of the pictograms is shown on the bottom left-hand side of your screen (for Netscape) and on the bottom right-hand side (for Microsoft Internet Explorer).



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- Contact:

Please write to us at the following address should you wish to make any comments:

Service Relations Clientèle Formule 1 (*Formule 1 Customer Relations Department*)

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